

New Year's Tech Resolutions

As we approach 2018, there are a few technology resolutions we can all practice to be safer and more secure with our devices.

- 1. Backup important data, keep it in more than one place.
- 2. Avoid opening email attachments from senders we don't recognize.
- 3. Don't call phone numbers displayed on a computer "error screen."
- 4. Keep liquid far away from our laptop computers.
- 5. Update software on our smarthome appliances to prevent botnets.
- 6. Keep our security software active and up-to-date.
- 7. Use strong unique passwords on our important accounts, update them frequently and use a third-party password manager if necessary.

2018 will likely see the rise of new tech trends and cybersecurity threats, but the lessons of 2017 are a good place to start. Backups, security software, strong passwords and the ever looming threat of spilled coffee will always be tenants of smart technology use. If you end up with some new smart or connected gadgets by the end of the year, be mindful that the more advanced our digital lives become, the greater the potential for hackers or viruses to cause harm and steal sensitive personal information becomes.



Tech Tip: About This Mac...

You can find a wealth of information about your Mac in the **Overview** window of **About This Mac**. This will give you currently configured specifications, rather than what the machine originally shipped with. Click on the Apple icon in

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Questions?

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Holiday Hours

We will be closed Friday-Monday 12/22-12/25

We will be closing at 4pm Friday 12/29

We will be closed on Monday 1/1 as well

the top left corner of your screen and select About This Mac. There you can see the *model and identifier, processor, memory and serial number*. Other tabs offer detailed information about your monitors, hard drive space usage and installed RAM. Older versions of Mac OS look a bit different, and you may need to create a System Profiler Report to get the detailed information.

Featured Spotlight: Travel Do's/Don'ts!

Get Travel Insurance

A good travel insurance policy could be a lifesaver. Get a policy that covers theft and loss of personal items. Make sure the amount of coverage will be enough to replace your devices..

Backup Your Data

The information stored on a laptop or smartphone can be more valuable to you than the device itself. Protect that data by backing it up on an external hard drive or in online cloud storage.

Memory

Keep external hard drives, SD cards, thumb drives, etc. separate from the devices. That way if something does happen to the device, you still have your pictures or documents safe.

Be Aware of Your Surroundings

Be watchful of people watching you, following you, or acting suspicious. When in doubt, get to a public area or walk into a store. You don't have to be paranoid, just be aware of what's going on around you!



From the Blog! Previously on the Blog:

Q & A: User Questions, Tech Answers! Year End 2017

"Welcome to the 2017 edition of our "User Questions, Tech Answers". In our ongoing mission to help make your technology easier, we like to provide you with tools and knowledge to make your computer interaction more "user friendly."

Next on the Blog:

2018!!!







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